

ORDERING INFORMATION

General Information

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Limited Warranty: Genei warrants that all of its products will perform according to the specifications stated on the certificate of analysis. We will replace, free of charge, any product that does not meet those specifications. This warranty limits Genei liability only to the cost of the product. No warranty is granted for products beyond their listed expiration date. No warranty is applicable unless all product components are stored in accordance with instructions. Genei reserves the right to select the method(s) used to analyze a product for defects unless we agree to a specified method in writing prior to acceptance of the order.

Exclusive Terms of Sale: Genei does not agree to and is not bound by any other terms or conditions, unless those terms and conditions have been expressly agreed to in writing by a duly authorized officer of Genei Laboratories Pvt Ltd.

Notice to Buyer/User: Information presented herein is accurate and reliable to the best of our knowledge and belief, but is not guaranteed to be so. Nothing herein is to be construed as recommending any practice or any product in violation of any patent or in violation of any law of regulation. It is the user's responsibility to determine for himself or herself the suitability of any material and/or procedure for a specific purpose and to adopt such safety precautions as may be necessary.

Please Note: To place an order with GeNei™ range of products please refer and mention the New Catalogue Number in the purchase orders. The PI Numbers are only for your reference.

Legal References

Trade Mark/Service Mark

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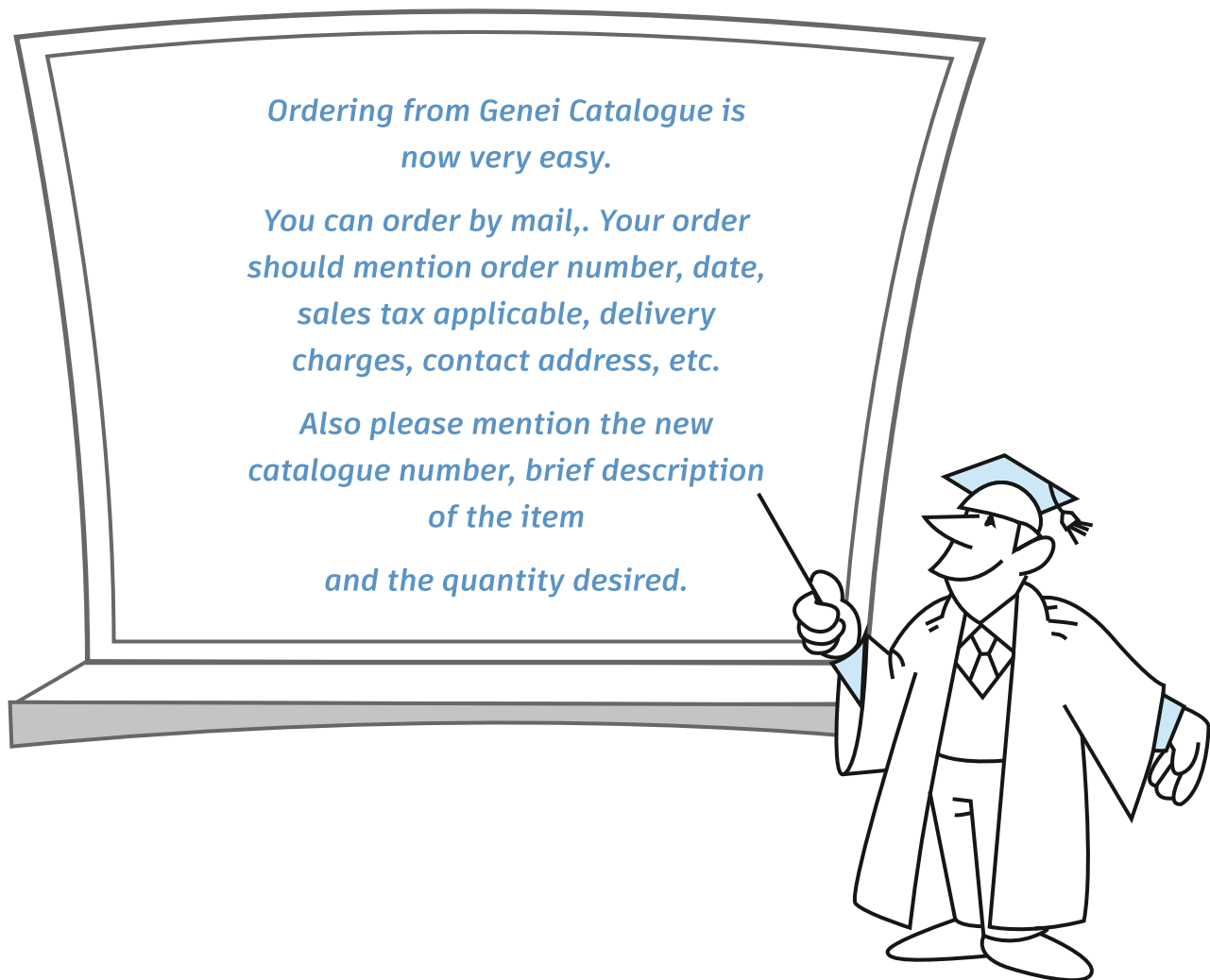
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Disputes: All disputes subject to Indian Jurisdiction at Bangalore.

Terms & Conditions



Rate Contract: We can offer special discount for the annual rate contract to your institute. To avail this facility, please write to us **sales@geneilabs.com**

OIPart Shipment: Please allow part shipment in your order since some items may be out of stock because of strict quality control followed by the company.

Payment: Payments are to be made by Bank RTGS / Drafts or Cheques only. It must be drawn in favour of Genei Laboratories Pvt Ltd.' payable at Bangalore.

Credit of Payment, if allowed by us, is for 'Thirty Days' only. Failure to make full payment within Thirty Days will attract interest of 21% p.a on the invoice value which will be calculated from the date of invoice.

Replacement: All goods manufactured by Genei Laboratories Pvt Ltd, a subsidiary Division of Rivaara Group.of companies, comes with 'Satisfaction Guarantee' i.e. we shall replace products which have not performed under proper conditions. Please mention lot no, date of purchase and our invoice no. for our follow up within 20 days to the Tech Support. Send your quires/ complaints by email to:

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Disputes: All disputes subject to Bangalore Jurisdiction.